Subject: Important Client Information Re. National's Coronavirus Response 03/18/20

Dear Valued Client:

At National, we have policies and procedures in place to navigate the Coronavirus (COVID-19) pandemic.

First and foremost, we encourage you to stay informed and consider all of the advice coming from our government and government agencies. www.cdc.gov

While this pandemic runs its course, we can assure you that National is monitoring the situation. We have implemented our business continuity plan. Our staff and corporate resources are safely in place to service you and address your needs. All across the country, our team is here for you with the solutions, support, and advice you need to manage your finances and to navigate the volatility of the markets.

National has created a dedicated client webpage where you can get updates: **HERE.**

Most importantly, during volatile times like these, we are prepared to review current positions and suggest alternatives. With National's full platform behind them, your financial advisor can develop a series of strategies designed to battle the recent downturn based on your objectives and risk tolerance.

We encourage you to contact your financial advisor to discuss a plan of action. While meetings may still be available in the office, we have alternative conferencing options to accommodate you while day-to-day activities are disrupted.

Now is a better time than ever to review your accounts, however the safety of all our clients is of the utmost importance. Below are a few of the services and solutions available to you as National continues to operate safely and effectively:

1. **Online Services**
   Stay secure and stay in control with online account access. Manage your accounts, monitor the market, your portfolio, and more. Visit our client login screen to access everything from one place.

2. **Virtual Appointments**
   If you are uncomfortable or unable to attend an in-person meeting with your National representative to discuss an action plan for your portfolio, we have other options available to serve you, including virtual appointments. Contact your representative to learn more.

3. **Helpful Perspectives in Volatile Times**
   Staying calm through market volatility isn't easy, but it helps to seek context from past market behavior and to remember that a long-term investment horizon is key. Stay up-to-date with the latest thinking from our Chief Market Strategist, Art Hogan and other experts here.

4. **We Are Here for You**
   If for any reason you cannot contact your financial professional, National's client service team is ready and available for any questions or concerns that arise during this time. Our Client Service team can be reached via email at customerservice@yournational.com or by phone, 1-866-225-3559 between 9am and 5pm EST.

We will continue to monitor this global situation and if any changes are required, we will communicate those changes via our website www.yournational.com. Please bookmark this page and monitor for future communications.

We value our relationship with you and thank you for all of your support during these disruptive times.

Most importantly, stay safe.

Sincerely,

The National family of companies

national
Holdings Corporation

Investing involves risk including loss of principal. Extreme volatility can create increased risk and investors should consider their risk tolerance, objectives and financial situation. This is for informational purposes only and should not be construed as investment advice or an offer or solicitation of any products or services. This should not be relied on for legal or tax advice.

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